



ICS Solutions

SharePoint Adoption Framework 2010

Driving business value through structured adoption



ICS Solutions' highly acclaimed SharePoint Adoption Service, updated with SharePoint 2010 support, additional adoption options and exclusive access to Microsoft global adoption materials.

Microsoft
GOLD CERTIFIED
Partner

Information Worker Solutions
Custom Development Solutions
SOA and Business Process



SharePoint success relies on engaged business users

The two key barriers to capitalising on SharePoint's enormous potential are getting business users to embrace it, and to work within an effective governance framework.

Success with SharePoint is not achieved in the same way as traditional IT projects; collaboration is widely distributed rather than centralised, it happens "at the coalface" and should be woven into the way people work. Success requires motivated local business managers and users to understand it, buy into it, and take ownership for making it happen.

The SharePoint Adoption Framework 2010 is designed to help your business do just this.



Driving business value through structured adoption

Now available for SharePoint 2010 as well MOSS 2007, the SharePoint Adoption Framework overcomes the critical factors for successful SharePoint adoption. It uniquely combines strategy, governance, business adoption and technical services into a single, coordinated and scalable offering.

SharePoint Adoption Framework Components





Strategy

SharePoint adoption is greatest when supported by senior management. The strategy element helps your senior management understand the value of and set policy on SharePoint usage.

Strategy Governance – Rules and policy on high level SharePoint usage and governance driven by the strategy team

Executive Awareness – Awareness activities for executive and strategy team members

Business Value Planning – Production of a high level business benefits case for the business

Strategic Roadmap – Production of a high level roadmap for realising benefits

SharePoint Usage – Production of policy on which areas of SharePoint will be used within the business

Change Management – Identify and plan areas where specific change management planning is required

Executive Content – The creation of executive content e.g. exec blogs, videos



Business Transition

SharePoint is most successful when its use is sewn into the fabric of managers and users working lives. The transition element uniquely uses Microsoft global adoption materials to fit SharePoint into common workplace scenarios.

Business Impact Governance – Guidance and policy on detailed SharePoint usage driven by the transition team

Advocate Workshops – Awareness workshops to help business managers select SharePoint usage scenarios

End User Training – Training sessions for end users and super users

Adoption Events – Adoption events e.g. 'First Touch' events and 'Brown Bag' events

Adoption Content – Adoption content e.g. adoption blogs and announcement videos

Adoption Incentives – Adoption incentives e.g. adoption milestone bonus

Adoption Mentoring – Pre-planned floor walking to address specific practical issues

Adoption Tools – Custom sites and third party tools such as 'Dip Into SharePoint' to assist with the adoption process



Technical Services

A successful SharePoint implementation constantly evolves with use. The technical element provides your technical team with the skills and support needed to facilitate initial installation and ongoing change.

Operational Governance – Guidance and policy on technical matters driven by Microsoft and ICS Solutions best practice materials

Audit/Health Check – Audits to assess the health and viability of the current SharePoint implementation

Deployment Planning – Identify and plan SharePoint deployment candidates – e.g. MOSS 2007 to 2010 migration

Technical Training – A wide range of SharePoint technical training courses

Platform – Services to assist in implementing SharePoint, on premise or hosted

Development – Configuration, customisation and bespoke development against business requirements

Support – Provide help desk services to end users or second level technical support



Program

Since most organisations only implement SharePoint once, they typically have no reusable processes to draw upon. ICS Solutions has embedded its many years of experience in reusable delivery patterns which dramatically reduce the time, cost and risk of SharePoint adoption.

Program Management – The tailoring, methodology, coordination, integration and management of the program

Program Patterns – The standard options, costs, process, resources, timeline and deliverables of the program

Program Tools – Third party tools available to assist with the program

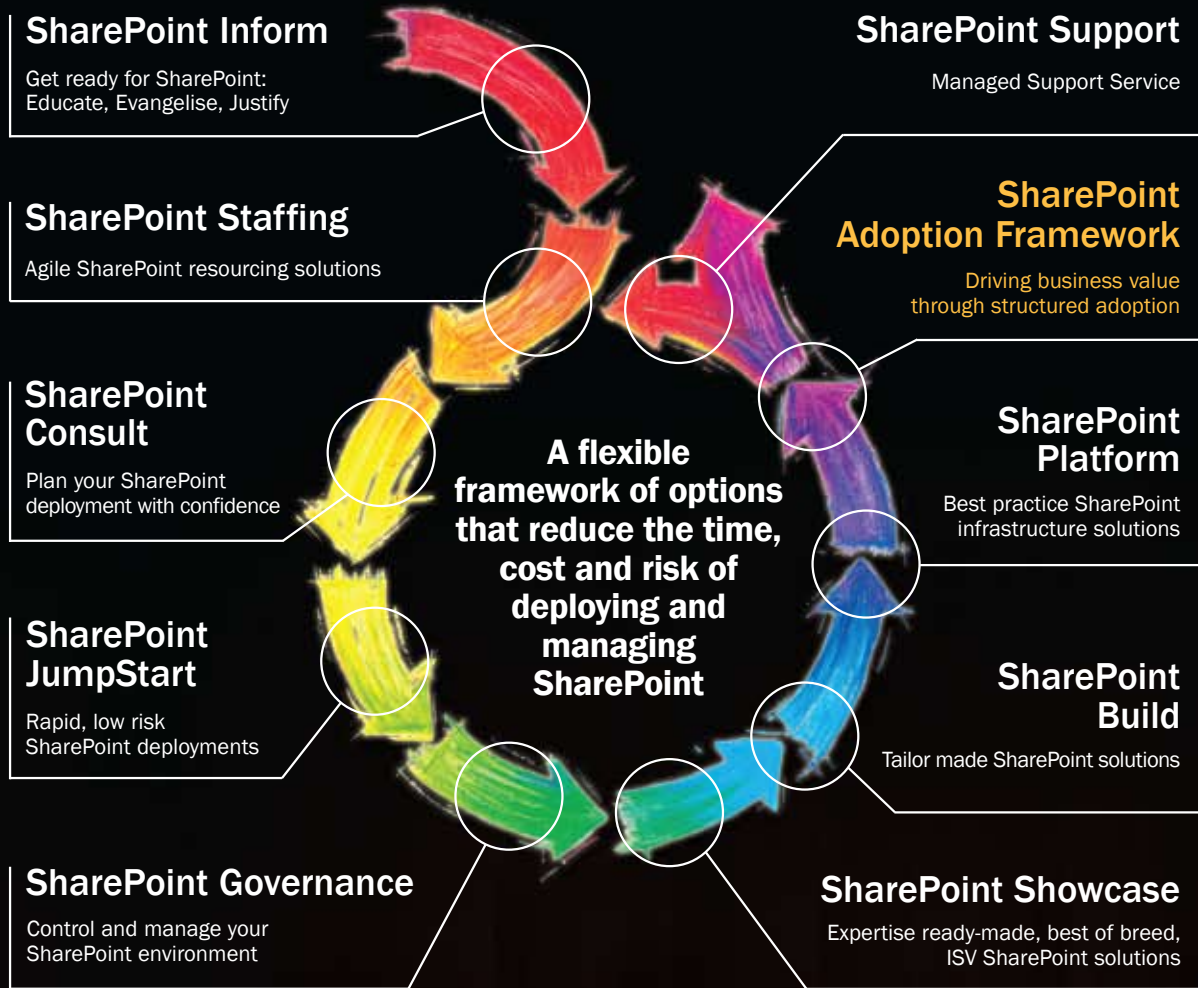


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SharePoint Advantage Program

The SharePoint Adoption Framework is part of the ICS Solutions SharePoint Advantage Program – a flexible framework of options that reduce the time, cost and risk of designing, developing, deploying and managing SharePoint solutions.



From the UK's No. 1 SharePoint Partner

With around 200 successful engagements and access to over 400 SharePoint experts, ICS Solutions have won and delivered more technical consulting engagements and projects than any other UK Microsoft partner.

Contacting us

For further information about ICS Solutions and how they can benefit your business, email us at info@ics.net or call 01256 403800



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